

**Closure of All City Facilities to the Public**

The City of Soldotna is temporarily operating under modified customer service protocols, based on recommendations from the Centers for Disease Control and Prevention (CDC), and State of Alaska Department of Health and Social Services (DHSS) in response to COVID-19.

Effective Wednesday, March 18, 2020 at 8:00 a.m., all City Facilities are closed to the public, until further notice. City staff will be available during regular business hours by telephone at the following locations:

- Soldotna City Hall\* (City Manager, City Clerk, Finance, Building Department, Economic Development and Planning, and Public Works): 262-9107
- Joyce K. Carver Memorial Soldotna Public Library: 262-4227
- Soldotna Parks and Recreation: 262-3151
- Soldotna Police Department: EMERGENCY: 9-1-1 For non-emergency SPD business: 262-4455.
- Streets and Maintenance: 262-4672
- Water and Wastewater Utility: 262-4205

*\*City Clerk Notification Regarding Public Meetings: Soldotna City Hall will be open to the public for City Council meetings only; however we encourage everyone to take part in social distancing by sending comments by email in advance of the meeting, or to call the City Clerk (262-9107) for instructions on how to provide telephonic comments during public meetings.*

Additional Information about making payments: although we are not able to accept cash at this time, payments for city services (utility, permit fees, etc.) can be made in the following ways:

- Over the Phone: Pay with credit/debit card or e-check by calling 262-9107
- Online: Pay with credit/debit card or e-check by visiting us online at: <https://www.soldotna.org/departments/utilities/pay-utility-bills>
- Leave it at the Drop Box: Pay with check by using the drop box located in the front of City Hall (near the parking lot), 177 N. Birch St, Soldotna
- Mail: Pay with check by mailing it to: City of Soldotna, 177 N. Birch St, Soldotna, AK 99669.

Though we're limiting our face-to-face contact for the time being, please know that the City will be continuing to deliver essential municipal services. Street Maintenance, public safety, water/sewer utilities, and the critical administrative and legislative functions of the City will carry on!

For the latest information on COVID-19 in Alaska, see the State DHSS website at:

<https://www.coronavirus.alaska.gov>

For additional resources on how to protect yourself against COVID-19 or what to do if you think you are sick, visit the CDC's website at:

<https://www.cdc.gov/coronavirus/2019-ncov/>